



# Whistler Conference & Deal Making

Fairmont Chateau Whistler Resort | Whistler, BC

January 26 – 28, 2020 | #ICSC

## Registration and Housing Process for the Whistler Conference & Deal Making

### Registration

- Registration opens on **June 26, 2019** at 12:00 pm EST/ 9:00 am PST.
- Firms sending multiple delegates must register attendees individually. Please note: Each attendee will receive a registration confirmation and hotel booking link to their individual email addresses.
- Conference registrations can be transferred to another attendee at no fee, before 5:00 pm EST **December 20, 2019**.
- Conference registration cancellation requests received before 5:00pm EST **December 20, 2019** will be subject to a \$100 fee. Refunds will not be issued for cancellation requests received after 5:00 pm EST **December 20, 2019**. All requests must be received by ICSC in writing.

### Housing

- To book your hotel, you will need to first register for the conference. After you receive your conference registration confirmation email, a separate email containing a custom link to book your hotel room through onPeak will be sent. This link will be valid to book one room under the name of the confirmed conference registrant. Please note that hotel rooms are subject to availability at the time of registering for the conference.
- If you choose to book your hotel at a later date, please refer to your onPeak email to access the housing link.
- Hotel cancellation policy: All guestrooms must be cancelled by 5:00 pm EST **December 20, 2019**. Any time after that, a penalty will be incurred. Please consult your hotel booking confirmation for more information.

For more information visit [www.icsc.org/2020BC](http://www.icsc.org/2020BC).

