

Orange County Convention Center Orlando, FL | August 25 – 27, 2019 #ICSC



Join more than 4,500 retail real estate professionals at the event that brings the industry together in one place, ICSC Florida Conference & Deal Making. In between expert-led sessions, you'll network, generate new business and spark new ideas to implement in our fast-paced industry.

#### **SUNDAY, AUGUST 25**

#### Registration

1:00 - 7:00 pm

## Certified Retail Real Estate Professional (CRRP) Information Session

2:15 - 2:45 pm

Join us and learn about ICSC's new credential. Find out why earning this designation will help you increase your industry knowledge and become a more well-rounded professional. You will also receive information on the best way to prepare for the exam.



Karen M. Scott, CRRP Senior Project Manager CBRE

#### **Professional Development Workshops**

3:00 - 4:30 pm

## A. Nine Creative Ways to Lease Your Vacancies Faster

Discover nine creative ways to lease space faster. With these tried-and-true, yet unique, measures to find new prospects, you will learn practical advice and methods for you to hit the ground running and fill vacancies. You will learn how to execute leases using Facebook prospecting, Craigslist listings, chamber memberships and more.

INSTRUCTOR



**Beth Azor** President Azor Advisory Services

#### **B. Real Estate Finance 101\***

Whether you are brand-new to the industry or have a few years' experience, it is always useful to learn and refresh financial concepts and terms used regularly in the industry. This session will focus on retail real estate financial principles, practices and terminology. You will also obtain a better understanding of shopping center business finances. \*CRRP Course

#### Student Networking Event

3:00 - 4:30 pm

Join more than a dozen industry professionals for informal mingling and three 20-minute, small group mentoring conversations. Our mentors represent a wide range of companies and industry disciplines and stand ready to offer career advice to student attendees.

## ICSC First-Timers, New Members and Students Exhibit Floor Walking Tour

4:30 - 5:00 pm

ICSC Team Members, ICSC Ambassadors and ICSC Volunteer Leaders will be on-hand to tell you how to make the most of your Conference experience. Join us for a tour of the exhibit floor to get your bearings.

#### Member-Hosted Reception

5:00 - 7:00 pm

Corporate sponsorship opportunities are available. For more information, visit www.icsc.org/2019FL or refer to the included Sponsor Form.

**PARTICIPATE IN RETAILER CENTRAL** ICSC Retailer Members can take advantage of a complimentary table in Retailer Central to promote their brand and discuss expansion plans with shopping center owners and developers. Participating retailers must complete a deal sheet that details their space requirements and expansion plans. Retailer Central exhibits must be staffed by retail employees. Reserve your table today—advance registration is required.

#### **MONDAY, AUGUST 26**

#### Registration

7:00 am - 5:30 pm

#### Smokin' Hot Breakfast

7:30 - 8:00 am

Enjoy breakfast with special "hair of the dog" additions. Mimosas and Bloody Marys will be on hand to ease you into your Monday agenda. Sponsored by Sleiman Enterprises.



# SLEIMAN

#### Opening Remarks, Program Overview and Industry Update

8:00 - 8:15 am



Kane Morris-Webster, CCIM Florida Conference & Deal Making Program Planning Committee Chair Senior Director B+E



Eric Rapkin ICSC Florida State Director Chair, Real Estate Practice Group Akerman, LLP



Leslie Fox Senior Vice President, Membership & Strategy ICSC.

#### Smokin' Hot Retailers on the Move

8:15 - 9:00 am

Join this dynamic retailer panel while learning about their brands, what they are up to, and their latest site requirements and expansion plans.

#### MODERATOR



Britta Eriksson Florida Conference & Deal Making **Program Planning Committee** Co-Chair Owner/Broker

#### **PANELISTS**



Chris Byam Director of Real Estate Kendra Scott

Leaseconomics, LLC



Randy Frank Area Representative **BIGGBY COFFFF** 



**Edward Keith** Co-Founder and CSO Regymen Fitness



**Chad Montgomery** Real Estate & Development Manager Andretti Indoor Karting & Games

#### Special Industry Groups (SIGs)

9:15 - 10:30 am

#### **Capital Markets**

#### **FACILITATOR**



Lori Schneider ICSC Southern Division Ambassador Senior Vice President, Investments Marcus & Millichap

#### **PANELIST**



Mark Thompson CEO GroceryAnchored.com

#### **Development, Design and Architecture**

#### MODERATOR



Paul Ajdaharian Senior Vice President

#### **PANELISTS**

#### Kenneth Adams

Director, Project Management CBRE



Stacy Berthon Senior Vice President **HOAR** 



**Erin Nellis** Director of Retail Development & Construction **Tavistock** 



Jeff Suchan Chief Development Officer Cuhaci & Petersen

#### Leasing

See list of topics on page 7.

#### **MODERATORS**



Dana Dowsett Vice President Southeast Retail Group



Sandi Rogacki Leasing Associate Woolbright Development

#### Property Management See list of topics on page 8.

#### MODERATOR



Annette Aravena Principal CPM Services

#### Retailers

The Retailers SIG has been established by retailers, for retailers only. You must be employed by a retail company to attend. Brokers representing retailers do not qualify.

#### **MODERATORS**



Dan Depace
ICSC Southern Division Ambassador
Senior Director, Real Estate
Office Depot



Bridgid O'Connor
ICSC Southern Division Retail Chair
Director of Real Estate Strategy
Publix Super Markets, Inc.

#### P3 Public/Private Partnership

#### **MODERATORS**



David Barilla
ICSC Florida P3 Public Chair
Assistant Director
Downtown Development Board/
Community Redevelopment Agency
City of Orlando



Lynn Dehlinger ICSC Florida P3 Private Chair Senior Manager Redevelopment Management Associates, LLC

## Industry Talent Overview: From Student to Emerging Professional

10:30 - 11:30 am

Students will have a chance to meet mentors from across the industry at this informal meet and greet and attend a short panel presentation on how to best launch and grow a retail real estate career.

#### **Deal Making and Retailer Central**

10:30 am - 5:30 pm

Exhibit space is available. For more information, visit www.icsc.org/2019FL.

#### **Industry Spotlight Pop-Up Sessions**

11:30 am - 4:30 pm

Come here for industry news from top leaders about finance, insurance, technology and more. These are 20-minute sessions with each leader and will be held in the back of the exhibit hall in our Pop-Up Theater.

#### ♦ Medical Marijuana

11:30 am

SPEAKERS

Nicholas Hansen

Regional Director of Government

Affairs

 $\mathsf{MedMen}$ 



Tara Tedrow Attorney-Shareholder Lowndes

## ♦ Crash Course in Hard/Private Money 2:00 pm

#### SPEAKER



Alex Horn Managing Partner BridgeInvest

#### **♦** Insurance

3:00 pm

**SPEAKERS** 



Jamie Levenshon-Najman Commercial Real Estate Producer Hays Companies



#### David McBride **Executive Vice President** Hays Companies of Florida

#### ♦ Retail Real Estate Through The Data Lens

4:00 pm

**SPEAKER** 



Ethan Chernofsky Vice President, Marketing Placer.ai

#### **Lunch Served**

12:00 - 12:30 pm

No lunch service after 12:30 pm.

#### **Keynote Presentation**

12:30 - 1:30 pm



Vernice Armour, the first African American Female Combat Pilot, has a "Zero to Breakthrough Mentality" to ensure success in business and life. She energizes people to see obstacles as opportunities and conquer them at full speed.

#### **Economic Update**

2:30 - 3:30 pm

State of the Market from industry leader, Cushman & Wakefield and some of their top clients. They will explore where we are today and where we will be headed in the future.



Mark Gilbert Vice Chairman Cushman & Wakefield



Greg Masin Senior Director Cushman & Wakefield

#### **Professional Development Workshops**

3:30 - 5:00 pm

#### A. Urban Redevelopment: Reimagine and Rebuilding

Redevelopment can transform a whole neighborhood. Cities come alive through innovative design and accessible, adaptable community spaces. This session will discuss how an integrated approach that addresses the environmental, structural and social aspects of communities can benefit your properties. Get insight on what it takes to successfully redevelop existing retail real estate properties for today's market.

#### **B. Experience is Everything: New Rules** for Driving Shopper Engagement

Join us for this session as we address how retail centers are achieving long-term value and increased NOI through the incorporation of experiential retail. This shift in strategy, when done right, will result in unique, memorable experiences, increased loyalty and connection, longer shopping times and repeat visits.

#### **TUESDAY, AUGUST 27**

#### Registration

7:30 am - 2:00 pm

#### Continental Breakfast

8:00 - 8:30 am

No breakfast service after 8:30 am.

#### Deal Making and Retailer Central

8:00 am - 2:00 pm

#### Retailer Pop-Up Sessions

9:30 - 11:30 am

Come to our Retailer Pop-Up Sessions to hear about exciting concepts and how they are moving to the next level. These are 20-minute sessions with each tenant and will be held in the back of the exhibit hall in our Pop-Up Theater.

#### ♦ Master Brokerage

9:30 am

SPEAKER



**Sherry Naguin Sanchez** Principal **Retail Solutions** 

#### ♦ Restaurant Market Update

10:00 am

**SPEAKERS** 



Mike Kelly Area Representative Firehouse Subs



**Greg Sausaman**CEO/CDO
Toppers Craft Creamery

#### ♦ Medical in a Retail World 10:30 am

**SPEAKERS** 



Jamie Goldberg Vice President of Real Estate and Development One Medical



Eric Simon
Vice President of Franchise Sales and
Development
The Joint Chiropractic

#### **♦ CDO Spotlight**

11:00 am

**SPEAKER** 



**Richard Renninger**Chief Development Officer
Darden

#### **Lunch Served**

12:00 - 1:30 pm

No lunch service after 1:30 pm.

#### Conference Adjourns

2:00 pm

Program information current as of July 3, 2019.

#### REGISTRATION AND HOTEL INFORMATION

#### **Registration Fees**

Advance	On-Site	
\$400	\$500	
\$800	\$1,000	
\$95	\$125	
\$0	N/A	
\$50	N/A	
	\$400 \$800 \$95 \$0	

<sup>\*</sup>Must be an ICSC member or affiliate member-visit www.icsc.org/membership or call +1 646 728 3800 to join.

Deadline Advance registrations must be received by July 25, 2019

#### **Hotel Reservations**

A block of rooms has been reserved at:

Hilton Orlando

Rate: \$190 | Cut-Off Date: August 2, 2019

Hyatt Regency Orlando

Rate: \$190 | Cut-Off Date: August 2, 2019

Rosen Centre

Rate: \$149 | Cut-Off Date: August 2, 2019

To make a reservation, visit www.icsc.org/2019FL. For assistance, call +1 877 541 9876, or internationally at +1 312 527 7300.

<sup>\*\*</sup>Advance registration is required—on-site complimentary registration is not available.

Third-party retail representatives are not eligible.

<sup>\*\*\*</sup>On-site student registration is not available—advance registration is required.

#### Monday, 9:15 – 10:30 am Leasing Roundtables

#	Topic	Leader
1	Personal Branding and Social Media Marketing	Michael Mogerman, Trinity Commercial Group
2	Medical Tenants in Retail Settings	Jon Johnson, Equity Construction Solutions Ben McLeish, Equity LLC
3	Net Leased Investments: Whatever Happened to all That Talk About Rising Cap Rates?	Doug Aronson, Colliers International
4	Move Your Assets: Positioning Your Center to Add More Value	Deighton Babis, BDG Architects
5	Nuanced Issues in Real Estate Joint Venture Agreements	David Resnick, Bilzin Sumberg Baena Price & Axelrod, LLP
6	From Dream to Built - Development/Entitlement Process	Douette Pryce, Pryce Resources, LLC
7	Making Sense of Florida Demos to Sell the Site	Britta Eriksson, Leaseconomics, LLC
8	Leasing Trends In Northwest Florida	Shawn Maxey, Beck Partners
9	Why the Future of Retail is Mixed-Use	Britney Mroczkowski, BTI Partners
10	8 Creative Tips to Fill Vacancies Faster	Beth Azor, Azor Advisory Services, Inc.
11	Sell Like A [LinkedIn] All-Star	Courtney Saksefski, LandQwest Commercial
12	Sourcing Tenants	Cammi Goldberg, Courtelis Company
13	Sourcing Quality Retail Acquisitions from a Contrarian Perspective	Peter Crane, Sansone Group Adam Lubkin, Ibis Development Group
14	Creative Leasing for Strips and Malls	Kevin Hipes, Hipes Consulting & Brokerage
15	Leasing and Tenant Coordination How to Successfully Partner to Find and Onboard New Tenants and Generate Repeat Business	Karen Scott, CBRE Skye Group
16	A Recipe for Landing the Game-Changer Restaurant	Rafael Romero, JLL
17	What You Should be Doing in Your First Five Years of Commercial Real Estate	Jeffrey Kalil, Woolbright Development
18	Leasing Reps - How to Get Your Foot in the Door	Eric Apple, Regency Centers Ricky Ostrofsky, Franklin Street
19	Internet Resistant Leasing	Patrick Berman, Cushman & Wakefield
20	Getting an Early Jump on New Development Leasing Opportunities	Craig Kopko, North American Properties
21	What Does NNN Mean?	Cynthia Shelton, LandQwest Commercial
22	Evolution of the Retail Bank Branch	Chris Kirschner, BDG Architects
23	Landlord Protections in Lease Provisions	Kristy Armada, Hackleman Olive & Judd PA

#### Monday, 9:15 – 10:30 am Property Management Roundtables

#	Topic	Leader
1	Know Your Lease: Landlord's Role in Fire Protection. Inspection Differences Required by NFPA (National Fire Protection Association) vs. AHCA (American Health Care Association)	Mary Gentile, LandQwest Commercial Property Management
2	Low Hanging Fruit For Maintaining Buildings With Lean Budgets	Devon Newton, Stiles
3	Preventative Maintenance – Why it's Worth Every Ounce of Energy and Every Penny	Rachel Slater, Casto
4	Security: Different Ways to Integrate Recent Technology Advancements	Brittney Liberti, Brixmor Property Group
5	Optimizing the Property Management & Brokerage Team for Leasing Success	Dwight Robertson, CFM Equity

## EXHIBIT SPACE AND SPONSORSHIPS AVAILABLE

#### **Deal Making Contact**

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#### **Retailer Central Contact**

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#### **Sponsorship Contacts**

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Visit www.icsc.org/2019FL for more information.

#### DIVISIONAL VOLUNTEER LEADERSHIP

Kenton McKeehan, CRX, CSM, ICSC Southern Division Vice President, Hines

Trey Morgan, ICSC Southern Division Government Relations Chair, Morgan Property Group

John Wiles, Esq., ICSC Southern Division P3 Private Chair, Wiles & Wiles, LLP

Marty Wieder, ICSC Southern Division P3 Public Chair, City of Grand Prairie

Steve Althoff, ICSC Southern Division Innovation Chair, Four M Development

Bridgid O'Connor, ICSC Southern Division Retail Chair, Publix Super Markets, Inc.

Ryan Rivera, ICSC Southern Division Next Generation Chair, Hartman Simons & Wood LLP

#### STATE VOLUNTEER LEADERSHIP

Eric Rapkin, ICSC Florida State Director, Akerman, LLP

Bill Tomala, P.E., ICSC Florida Government Relations Committee Chair, Cuhaci & Peterson Architects, Inc.

Lynn Dehlinger, ICSC Florida P3 Private Chair, Redevelopment Management Associates, LLC

David Barilla, ICSC Florida P3 Public Chair, Downtown Development Board/Community Redevelopment Agency, City of Orlando, Orlando, FL

Katy Welsh, CRRP, CRX, CLS, ICSC Florida Operations Chair, Colliers International

Sharon Bodden, ICSC Florida Retail Chair, Spencer Spirit Holdings, Inc.

Katy Figg, ICSC Florida Next Generation Chair, Colliers International

#### PROGRAM PLANNING COMMITTEE

Kane Morris-Webster, CCIM, Florida Conference & Deal Making Program Planning Committee Chair, B+E

Britta Eriksson, Florida Conference & Deal Making Committee Co-Chair, Leaseconomics, LLC

Dana Dowsett, Southeast Retail Group

Justin Greider, JLL

Whitaker Leonhardt, HFF, L.P.

Jamie Levenshon, The Hays Companies

Nichole Popovics, The Sembler Company

Lori Schneider, Marcus & Millichap

Dale Scott, CDP, CRX, Hawkins Construction, Inc.

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Mark Trommsdorff, CDP, CRX, Kimco Realty Corporation

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SIEGFRIED RIVERA







## New York Deal Making Javits Center | New York City

Join us **December 10 – 12, 2019** to experience how we're changing the game for retail real estate.



Register by **September 6** and save. Visit www.icsc.org/2019EDM.





We're changing the game for retail real estate. ICSC Deal Makings now offer attendees the opportunity to experience new connections, programming, exhibitors and tenants in this evolving industry. Don't miss these remaining 2019 Deal Makings.

PA/NJ/DE Conference & Deal Making September 11 – 12 | Philadelphia, PA

Western Conference & Deal Making September 16 – 18 | Los Angeles, CA

Canadian Conference & Deal Making September 23 – 25 | Toronto, ON Chicago Deal Making October 16 – 17 | Chicago, IL

Southeast Conference & Deal Making November 14 – 15 | Atlanta, GA

New York Deal Making
December 10 – 12 | New York, NY